

Dear customers,

UniCredit Bulbank AD in its capacity as controller of personal data pursuant to the Personal Data Protection Act is entitled to process and store the personal data of its customers. Moreover, pursuant to the Measures against Money Laundering Act and the Rules on its implementation the Bank shall take the necessary legal actions against the use of the financial system for the purposes of money laundering, identify its customers reliably and carry out an identity document check.

We hereby inform you that in providing bank services UniCredit Bulbank AD uses automatic personal document check and verification technology through which the Bank aims to comply with legal requirements as strictly as possible and protect the interests of its customers against unauthorized access.

We would like to inform you that upon carrying out a bank transaction you shall provide your identity document which is subject to a check by a document authenticity and validity verification device. We hereby inform you that UniCredit Bulbank AD also offers the possibility of a non-automatic identity document check without using a device.

Yours sincerely,
UniCredit Bulbank AD